The Campus Climate Survey is administered every fall semester in order to ascertain the student level of satisfaction with various services offered by the College.

Students participating in the survey indicated an overall satisfaction level of 94 percent with their student experience at PRCC, and 90 percent of students overall indicated that they were treated fairly and equitably.

A majority of student respondents (86 percent) would recommend PRCC to others interested in attending college. The graph at right depicts the breakdown of student satisfaction by campus.

All student service offices received an average satisfaction percentage greater than 70 percent indicating that the majority of students are satisfied with student service offices at PRCC.

The top five support offices according to student levels of satisfaction are:

- Library
- Police Department Counseling, Advisement and Placement Admissions Bookstore

The Employee Satisfaction Survey was administered during the Fall 2012 semester in order to gather data from employees regarding their level of satisfaction with the services provided by various offices at Pearl River Community College (PRCC).

According to employee levels of satisfaction, the overall top five offices are:

- Foundation
- Transportation Library
- President’s Office
- Health Clinic

As can be seen from the campus breakdown in the tables, over 90 percent of all employees indicated that they enjoy working at PRCC and would choose to work at PRCC again.
Quality Enhancement Plan (QEP)

Suggestions for the Quality Enhancement Plan (QEP) should be sent by email to Dr. Jennifer Seal, Director of Institutional Effectiveness, by **Friday, April 26**. Please note that the QEP should enhance the educational offerings provided to our students and should document that student learning is at the center of our mission.

The QEP provides us with an opportunity to focus on an issue or issues that we consider to be important to student learning, should be directly linked to improving student learning outcomes, and must be consistent with our strategic plan.