

Office of Planning and Institutional Research Newsletter

April 2013

PRCC MISSION

PRCC IS A PUBLIC INSTITUTION COMMITTED TO PROVIDING QUALITY EDUCATIONAL AND SERVICE OPPORTUNITIES FOR ALL WHO SEEK THEM.

Strategic Goals

- To prepare students to complete a degree or certificate program and to be successful in careers for which they have been prepared.
- To provide quality student services.
- To provide access to college courses and programs using various instructional methods, including distance education.
- To employ qualified faculty and staff, compensate them well, and provide opportunities for their professional development.
- To provide facilities, technology, and support staff in order to improve student learning, enhance faculty and staff performance, augment community services, and make College services available via the Internet.
- To improve communication among campus personnel and community members regarding the College goals, objectives, and activities.
- To recruit and retain students from a diverse population.
- To provide workforce training programs that meet requirements of business, industry, educational, and public service agencies for basic skills, specific job skills, and technical skills training.

Student Campus Climate Survey

The Campus Climate Survey is administered every fall semester in order to ascertain the student level of satisfaction with various services offered by the College.

Students participating in the survey indicated an overall satisfaction level of 94 percent with their student experience at PRCC, and 90 percent of students overall indicated that they were treated fairly and equitably.

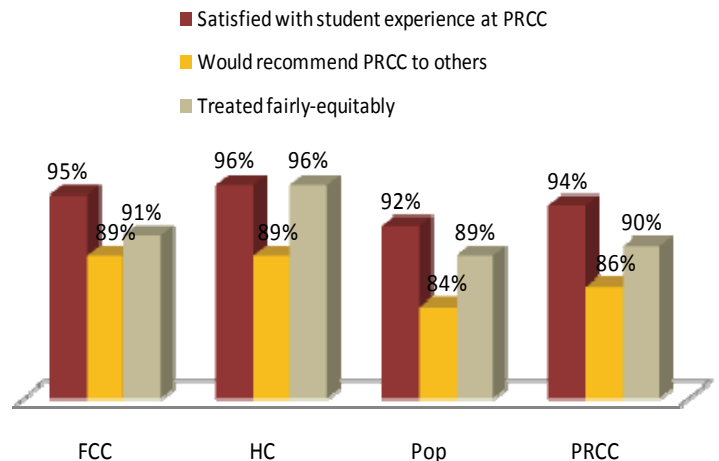
A majority of student respondents (86 percent) would recommend PRCC to others interested in attending college. The graph at right depicts the breakdown of student satisfaction by campus.

All student service offices received an average satisfaction percentage greater than 70 percent indicating that the majority of students are satisfied with student service offices at PRCC.

The top five support offices according to student levels

of satisfaction are:

Library
Police Department
Counseling, Advisement and Placement
Admissions
Bookstore



Employee Satisfaction Survey

The Employee Satisfaction Survey was administered during the Fall 2012 semester in order to gather data from employees regarding their level of satisfaction with the services provided by various offices at Pearl River Community College (PRCC).

According to employee levels of satisfaction, the overall top five offices are:

Foundation
Transportation
Library
President's Office
Health Clinic

As can be seen from the campus breakdown in the tables, over 90 percent of all employees indicated that they enjoy working at PRCC and would choose to work at PRCC again.

- I enjoy working at PRCC.

FCC	HC	POP	PRCC
96.9%	91.7%	96.5%	96%

- If I were looking for a job again, I would choose to work at PRCC.

FCC	HC	POP	PRCC
98.4%	91.7%	91.7%	93.4%

OFFICE OF PLANNING AND INSTITUTIONAL RESEARCH SPRING 2013 TIMELINE FOR INSTRUCTIONAL ASSESSMENT CHARTS

May 10

Instructors submit completed instructional assessment charts to Department Chairs

May 14

Department chairs submit reviewed/revised instructional assessment charts to the appropriate Vice President/Secretary

May 24

Vice President/Secretary submit reviewed/revised instructional assessment charts to Director of Institutional Effectiveness

June Meeting

Instructional assessment charts will be presented to the Administrative Council

Quality Enhancement Plan (QEP)

Suggestions for the Quality Enhancement Plan (QEP) should be sent by email to Dr. Jennifer Seal, Director of Institutional Effectiveness, by **Friday, April 26**. Please note that the QEP should enhance the educational offerings provided to our students and should document that student learning is at the center of our mission.

The QEP provides us with an opportunity to focus on an issue or issues that we consider to be important to student learning, should be directly linked to improving student learning outcomes, and must be consistent with our strategic plan.

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Institutional Research Mission:

The Pearl River Community College Office of Institutional Research is committed to working cooperatively with all others to enhance and support the Mission of the College through informed decision making.