The Campus Climate Survey was administered to students during 2011 Fall Semester. Some of the results follow:

Students are satisfied with their overall experience at PRCC as indicated by a 94 percent satisfaction rating. Poplarville campus results reflected a 93.3 percent satisfaction level; students at the Forrest County Center indicated a 95 percent satisfaction level; and the students at the Hancock Center indicated a satisfaction level of 94 percent.

Overall, 90 percent of students expressed satisfaction with technology for learning in the classroom. At the Poplarville Campus, 89.2 percent of students were satisfied with technology for learning. Students at the Forrest County Center expressed a satisfaction level of 92 percent, and the Hancock Center students expressed a satisfaction level of 90 percent with technology for learning.

When students were asked if they would recommend PRCC to another person, the majority responded favorably as evidenced by the following results: Eighty-eight (88) percent of students at the Forrest County Center, 90 percent of students at the Hancock Center, and 85 percent of students at the Poplarville Campus agreed or strongly agreed that they would recommend PRCC.

The Campus Climate Survey report can be found online at http://pr10.prcc.edu/opr/OPR/surveys_reports.html
Professional Development for Support Staff

The professional development sessions for support staff have been scheduled for the 2012 Spring Semester. Ms. Diana O'Toole is the scheduled guest speaker and will be discussing the important role of support services in student retention.

Ms. O'Toole, a Mississippi native, was born in Franklin County but grew up in Jackson, Mississippi. She attended Belhaven University where she graduated with a Bachelor of Science degree in psychology and a double minor in speech/drama and secondary education. She has twenty-two years experience in the travel and tourism industry, eight as a professional leisure travel agent, and fourteen years with the Mississippi Development Authority in the Tourism and Asset Development Division. Believing that customer service is the key to the success of any organization, Ms. O'Toole was instrumental in the development of an innovative approach to Hospitality/Customer Service Training for the State of Mississippi.

**Poplarville Campus:**

**Session I:**
Thursday, April 19, 2012  8:30a.m.-10:30a.m.

**Session II**
Thursday, April 29, 2012  12:30p.m.-2:30p.m.

**Forrest County Center:**

Friday, April 20, 2012  9:00a.m.-11:00a.m.